

ITM 700: Communications for IT Professionals

3

Credits

This course focuses on developing organizational communication skills for IT professionals. Topics include crucial conversations, evidence-based decision making, and change management strategies for organizational transformation. This course also emphasizes the development of organizational and interpersonal communication skills relating to cultural sensitivity, diversity, and ethical issues in the IT field.

ITM 700 Syllabus

ITM 705: Leading the IT Function

Focusing on the application of management and leadership theories, students will Credits explore their own personal assets and liabilities to become an effective leader and change agent in a complex adaptive system. Students will be introduced to strategic planning processes, as well as IT governance and ethical considerations. ITM 705 Syllabus

ITM 710: Finance for IT Managers

Frame financial decisions within general and project accounting principles. Topics Credits include: pro forma financial statements, time value of money, cash flows and equivalence, depreciation, net present value, rate of return, and ratio analysis. Prepare budgets that prioritize projects within constraints, address uncertainty and intangibles, and integrate with project scheduling.

ITM 710 Syllabus