

Fall 2025

Course Preview Week: August 26 - September 01, 2025

Semester Dates: September 02 - December 12, 2025

ITM 740: IT Operations

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Credits

This course explores best practices and techniques for managing IT infrastructure and operational environments in support of the organization's strategic goals in the development and deployment of applications and services. Coverage includes network infrastructure; servers and devices; computer operations; service management; facilities; help desk services; DevOps; process automation; governance frameworks.

[ITM 740 Syllabus](#)