

HCA 703 Long Term Care Services and Supports**3****Credits**

This course provides detailed exploration of essential services, supports and an introduction to operational aspects within Long Term Care facilities. Students will learn about the multifaceted nature of providing comprehensive care and enhancing quality of care for residents with a wide range of medical diagnosis and care needs. Differences and similarities of palliative and hospice care will be addressed. Special consideration will also be given to ancillary care including addressing dental, vision and podiatry care needs. Diagnostic, trauma care, community services and resources will be explored for addressing unique care needs.

[HCA 703 course syllabus](#)

HCA 704 Long Term Care Facility Operations**3****Credits**

This course prepares future administrators and managers to navigate the complexities of healthcare administration, uphold quality standards, and contribute to the enhancement of resident-centered care in Long Term Care settings. A comprehensive exploration of the operational strategies and management principles essential for Long Term Care facilities will be conducted. Topics include financial management, human resource management, risk management/compliance and developing a high-quality environment for residents.

[HCA 704 course syllabus](#)

HCA 706 Developing and Maintaining Quality, Supportive and Patient Centered-Services**3****Credits**

This course explores concepts associated with quality care, safety regulations and protocols. Students will develop and implement programs and practices advancing a high quality, safe living or service environment. Selected topics include certification and license, governmental programs, federal codes for safe environments and development of a person-centered environment for senior and other service populations.

[HCA 706 course syllabus](#)

HCA 707 Leadership, Organization, and Strategies in Long Term Care**3****Credits**

This course focuses participants on exploration and application of topics critical to the success of an administrative leader in senior care and services. Special emphasis on critical/crucial conversations, change management, organizational behavior, marketing, public relations and strategic planning will be explored and applied across the care spectrum. Selected topics focus application of leadership and managerial skills required in today's healthcare and aging services environment.

[HCA 707 course syllabus](#)